

5.2A Quality Policy



Fixatex LTD have been providing superior electrical services since year 2000. Our team of professional electricians cover the whole south east of England. We perform domestic maintenance and repairs as well as specialising in commercial work and new build installations. We also offer a comprehensive range of security and fire protection measures for all properties.

We maintain a strong reputation for reliability, punctuality and excellent customer service, demonstrated by the high volume of repeat trade and referral work we undertake.

The strategic aim is to provide a strong robust foundation upon which sustainable organic growth can continue for the benefit of both the staff and our customers.

We are committed to continually improving our Quality Management System, products and services to ensure we meet and, where appropriate, exceed our customers' expectations.

We are committed to maintain a Quality Management System (QMS) that provides the governance and consistency to support our business objectives and ensure continuing certification to ISO 9001 by a third-party certification body and satisfies relevant requirements. Our business objectives are set, monitored and reviewed regularly in Management Reviews by the management team and communicated to our people and externally if appropriate.

Signed:

A handwritten signature in blue ink, appearing to read 'R. Candler', is written over a horizontal line.

Rob Candler
Managing Director

A handwritten signature in blue ink, appearing to read 'C. Candler', is written over a horizontal line.

Colin Candler
Chairman

Date: 22.05.19